

Why NetCad?

NetCad is a leading edge technology provider and our mission is to provide excellent and competitive services for your computer infrastructure.

1. Service Program Includes:

- Superior technical support for AutoDesk software including network install, license manager (ADLM, FLEXLM) on all platforms.
- Technical diagnostics for all storages including hard disk diagnostics are performed to ensure that any soft or surface errors are repaired and eliminated.
- Scan disk and defragmenters hard drives and disk storages to improve performance.
- Install Anti Virus definition and Antis Spam on all systems and servers and schedule for automatic update and virus scan.
- Deployment of any operating system, patches, updates, and service packs as necessary.
- Installation of patches, updates, and service packs to software and drivers installed on each computer as required.
- Professional system cure includes keyboard, mouse, CPU fan, and power supply fan, Video fan.
- Remove Internet temporary files and unneeded program files to enlarge space capacity.
- Advanced computer monitoring plan includes processor, disk space and memory usage to insure that system resources are adequate for the needs of the user.
- Run performance monitor to diagnose potential problems and bottlenecks and provide a full report.

2. Security:

- Provide security solutions including **FIREWALLS** setup to protect your computers and your data form outside intruders and hackers.
- Secure Intranet and Internet sites from intruders and full time scan for intruders.
- Check security holes and track access of denials.

3. Disaster Recovery Plan Includes:

- Provide Backup Devices to suite your data capacity.

- Automatic backup scheduling and monitoring.
- Server redundancy and fault tolerance such as (Raid 1,5) hardware solution, Server Clustering.
- E-mail Backup using Exchange server.
- Server data recovery plan including Automatic Scripting.
- Provide a solid plan to restore data in case of disaster crash.

4. System Integration:

- Server running Microsoft Windows 2000, 2003, SBS and Novell with full installation and configuration by Microsoft Certified System Engineers.
- Workstations running Microsoft Windows 95 / 98 / Me / NT / 2000 / XP.
- Full Engineering Networking plan including Hubs, routers, switches, VPN and remote access.

5. Printing and Scanning Services:

- Provide wide varieties printers laser, inkjet color, and monochrome.
- Provide wide varieties plotters large format Hewlett Packard.
- Provide supplies including Toners and Cartridges at very competitive price.
- Setup, Cleanup, and maintenance.

7. Training Including Onsite Consulting for:

- AutoCAD 14-2005 by AutoDesk
- Architectural Desktop by AutoDesk 3.3 - 2005
- 3D Studio Max 5.0 – 6.0
- 3D Studio Viz 4.0 - 2005
- Revit 5.0 – 6.0
- Land Desktop 3.0 - 2005
- AutoCAD Map 5.0 - 2005

5. Support Services Price List:

1 Hour \$65.00 for Workstation solution.
 1 Hour \$65.00 Network and Server Support

